

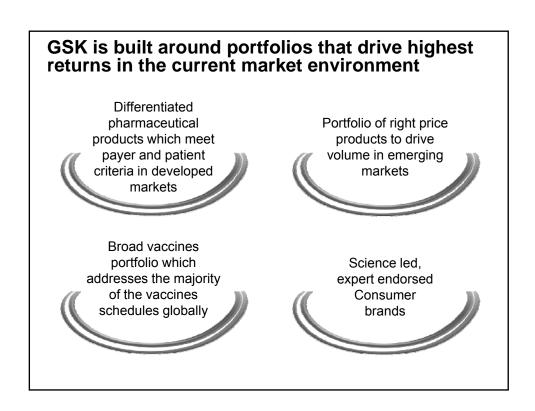
Full Year Results 2010 Presentation to Investors & Analysts

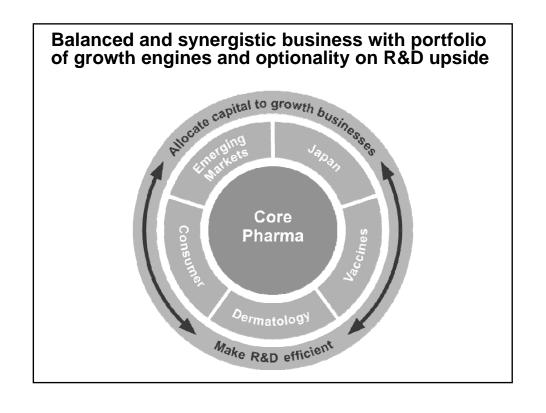
3rd February 2011

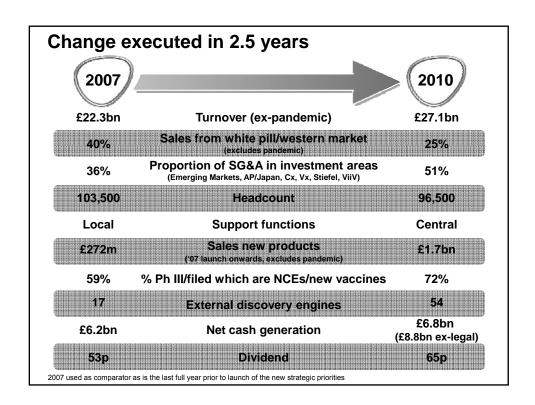


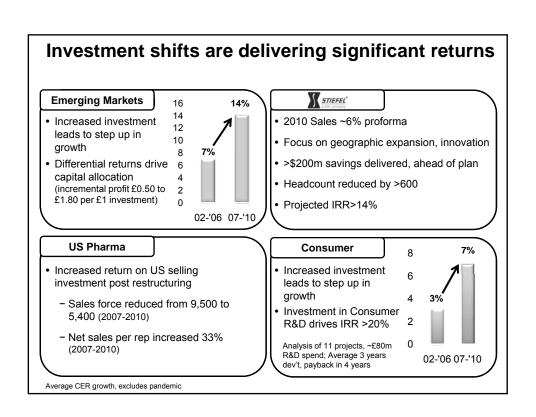
Andrew Witty

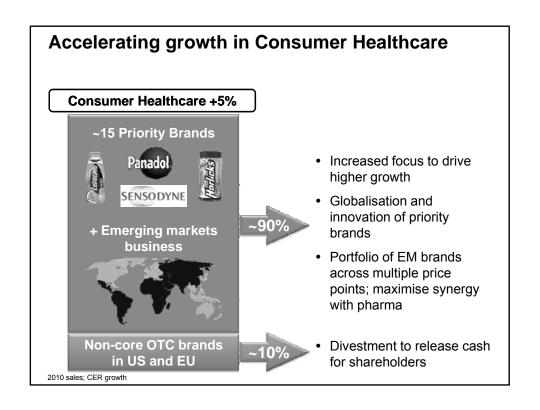
Chief Executive Officer

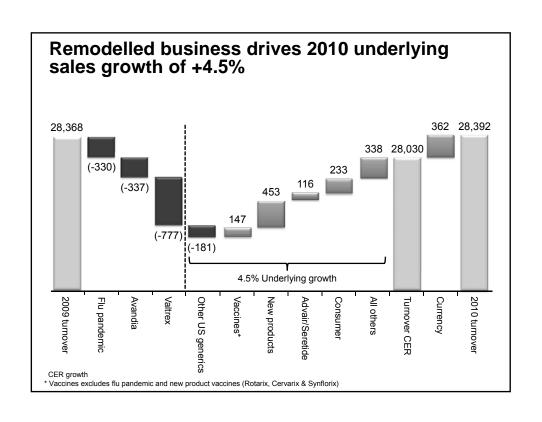












Global underlying pharmaceutical sales growth

All sales and growth are underlying (ex pandemic, Avandia, Valtrex)

£7.1bn (+3%)

Promoted products (~80% of total) grew 8% in 2010 Strong early launches for Arzerra, Jalyn and Votrient



£5.9bn (flat); includes -2.5% price (50% EU austerity, 50% regular) Strong portfolio of new product launches Sales force reduced from 9,350 to 6,170 (2007 to 2010)



£3.3bn (+20%); growing ahead of market Strong growth from annualised bolt-ons BMS / UCB +28% in Q4 Pricing for volume; strong vaccines performance

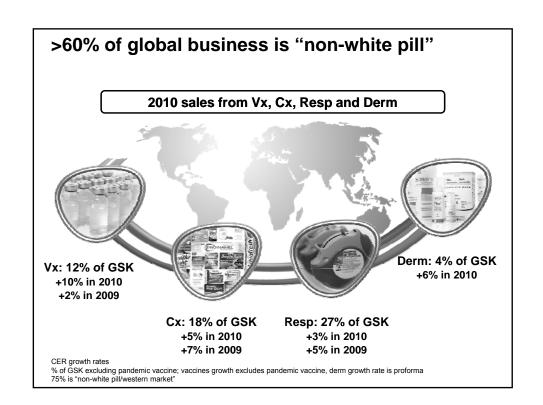


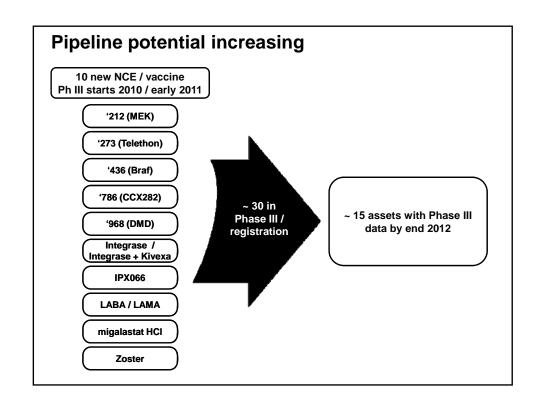
£1.4bn (+6%)

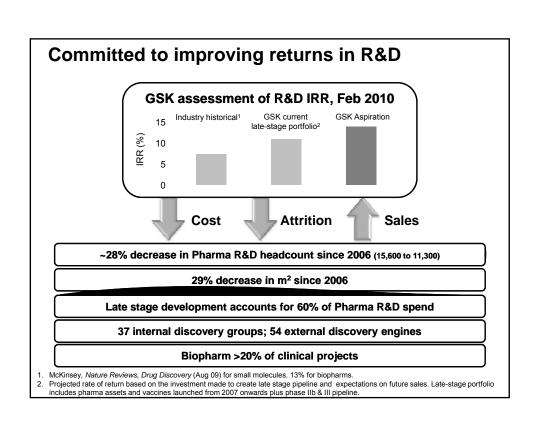
Launches since 2007 >£450m in 2010; inc Adoair and Cervarix Allermist, Avolve, Lamictal, Xyzal significant market share gains



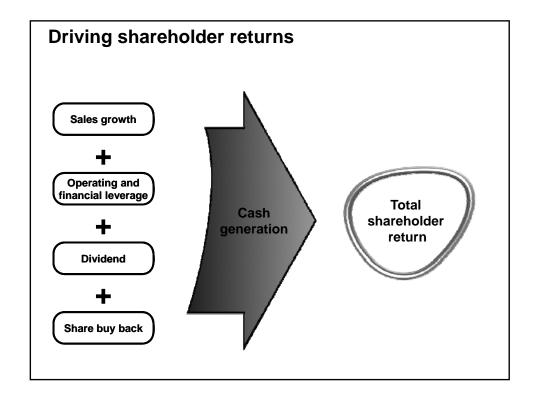
CER growth rates; Asia Pac, Canada, Puerto Rico, ViiV and other £3.4bn +2.5%







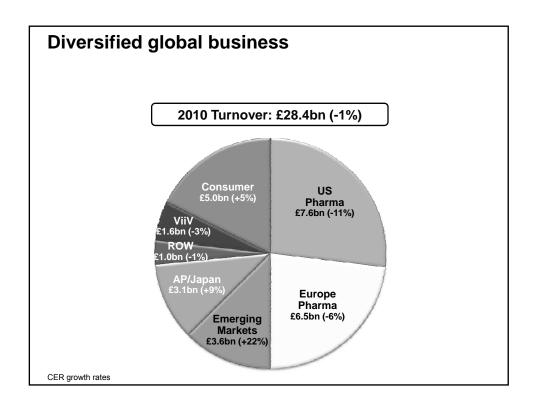
Driving shareholder returns · Underlying sales momentum to continue in 2011 Sales growth and translate to reported growth in 2012 • £1.7bn cost savings delivered; £2.2bn by end 2012 • Strong cash generation (£8.8bn excluding legal) Operating and financial leverage • £1.3bn working capital reduction · Divestment of non-core assets • 65p (+7%) in 2010 Dividend · Commitment to grow dividend · New long term share buy back programme Share buy back • £1 billion to £2 billion in 2011





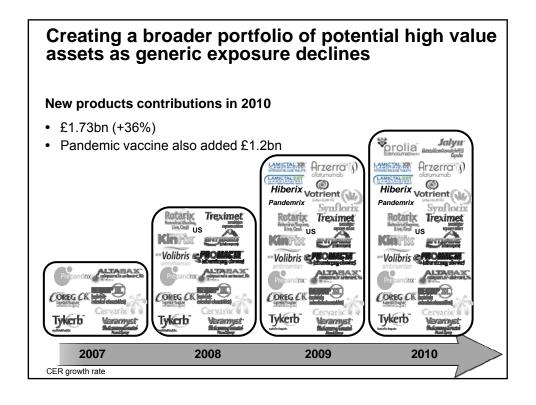
Julian Heslop Chief Financial Officer

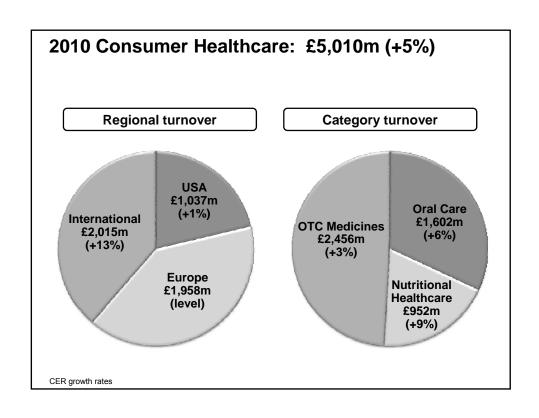
2010 Performance su	mmary	(efore turing costs
	2010	2009	% C	hange
	£m	£m	CER	£
Turnover	28,392	28,368	(1)	-
EPS	53.9p	121.2p	(59)	(56)
EPS excluding legal charges	120.7p	131.2p	(11)	(8)
Free Cash Flow (FCF)	4,486	5,254		(15)
F&Frexelfolegal-settlements*225	54m 6 , ⁄5 33	5,508		19



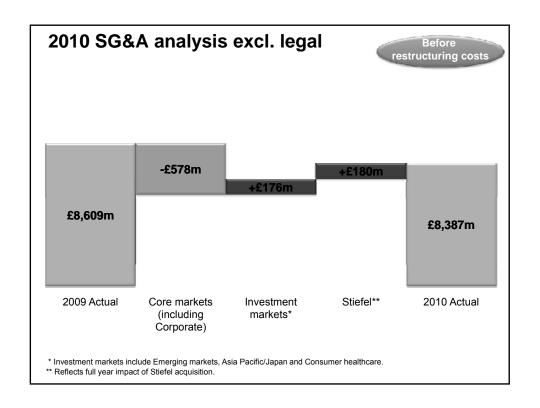
	2010	2009	Change
	£m	£m	CER
Total reported	28,392	28,368	-1%
Pandemic*	1,313	1,603	-21%
Valtrex	532	1,294	-60%
Avandia	440	771	-44%
Fotal excl. pandemic, Valtrex	26,107	24,700	+4.5%

2010 Pharn	naceuticals key	growth	drivers
	Advair	£5,139m	+2%
	Vaccines (excl. pandemic)	£3,134m	+10%
	Dermatologicals	£1,087m	+6%*
	Flovent	£804m	+2%
	Avodart	£629m	+18%
	Lovaza	£530m	+17%
	Ventolin	£522m	+8%
	Arixtra	£301m	+19%
	Tykerb	£227m	+34%
	Veramyst	£193m	+33%
	Subtotal	£12,566m	+10%
	All others	£8,531m	-3%
CER growth rates * Pro forma growth	Total excl. pandemic, Valtrex and Avandia	£21,097m	+4%





2010 Performance summary				ore ring cost
	2010	2009	% Cha	inge
	£m	£m	CER	£
Turnover	28,392	28,368	(1)	-
Cost of goods	(7,405) 26.1%	(7,095) 25.0%	4	4
SG&A: Core	(8,387) 29.5%	(8,609) 30.3%	(2)	(3)
Legal costs	(4,001)	(591)		
in italics are % of turnover	(12 388)	(9.200)	35	35



2010 Performance summary Before restructuring cost				
	2010	2009	% Cha	nge
	£m	£m	CER	£
Turnover	28,392	28,368	(1)	-
Cost of goods	(7,405) 26.1%	(7,095) 25.0%	4	4
SG&A	(12,388) <i>43.6%</i>	(9,200) 32.4%	35	35
R&D	(3,964 ⁾ 14.0 [%]	(3,951) 13.9%		-
in italics are % of turnover	403	1 125		

2010 Performance		fore iring cost		
	2010	2009	% Cha	ange
	£m	£m	CER	£
Operating profit	5,128	9,257	(48)	(45)
Operating margin excl. legal and OOI	30.4%	30.7%		
Interest	(712)	(710)	-	-
Profit of disposal of interest in associate	8	115		
interest in associate		110		

2010 Performa	nce summar	У	Be restructu	fore Iring costs
	2010	2009	% Cha	ange
	£m	£m	CER	£
Profit before tax	4,505	8,726	(52)	(48)
Tax rate	34.3%	28.0%		
EPS	53.9p	121.2p	(59)	(56)

Full year results after restructuring

	2010		2009 Total results £m
Results before restructuring £m	Restructuring £m	Total results £m	ŽIII
28,392	-	28,392	28,368
5,128	(1,345)	3,783	8,425
53.9p	(21.8)p	32.1p	109.1p
	restructuring £m 28,392 5,128	Results before restructuring £m £m 28,392 - 5,128 (1,345)	Results before restructuring 28,392 Restructuring 2m Total results 2m 5,128 (1,345) 3,783

Restructuring Programme

Restructuring Costs*

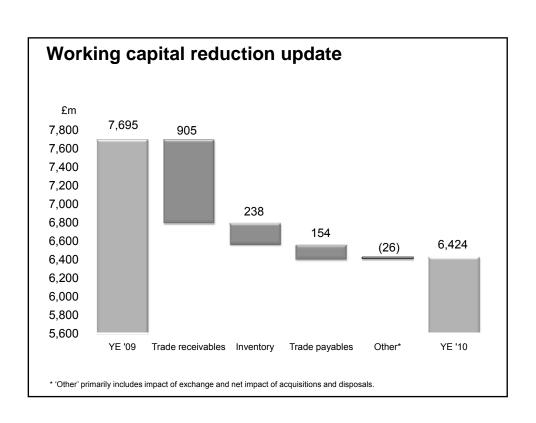
2007- 2010 cumulative cost £3.4bn Remaining costs £1.1bn Total programme £4.5bn

Annual Pre-tax Savings

- 2010 = £1.7bn
- On track to deliver £2.2bn by 2012

 $^{^{\}star}$ Excludes integration costs related to business acquisitions which totalled £0.2bn for 2008-2010.

ree cash flow		
	2010 £m	2009 £m
Total operating profit	3,783	8,425
Depreciation & other non-cash items	2,071	1,271
Decrease in working capital	1,297	(106)
Increase / (decr.) in other net liabilities	1,480	(45)
Cash generated from operations*	8,631	9,545
Taxation paid	(1,834)	(1,704)
Capital expenditure: Fixed assets	(1,077)	(1,418)
Intangible assets Expenditures for legal were £2,047m in '10 and £254m in '09	(558)	(455)



Free cash flow to net debt reconciliation				
	2010 £m	2009 £m		
Free cash flow	4,486	5,254		
Dividends	(3,205)	(3,003)		
Purchase of businesses / equities	(633)	(2,946)		
Sale of intangibles / equities	126	356		
Employee share option exercises / ESOT	63	(1)		
Exchange	61	1,041		
Ne®debt at 31 st December	(8,859)	(9,444)		
Decrease in net debt	585	729		

