



GSK and SSP Health Medical Services, Collaborative Working Executive Summary - Improving equitable access to the Shingles National Adult Immunisation Programme in Wigan, St.Helens and Bolton areas.

SSP Health Medical Services (SSP) and GSK are undertaking a Collaborative Working project named Shingles Nurse Access Programme (SNAP).

The aim of this project is to address healthcare inequality in the Wigan, St.Helens and Bolton areas, by supporting the increased uptake of the Shingles National Immunisation Programmes (NIP) across SSP NHS practices. Most of Wigan, St.Helens and Bolton are areas of greatest need due to high levels of deprivation and lower than average uptake for some adult vaccinations (excluding flu and COVID).

The project will involve provision of non-clinical staff (Primary Care Immunisation Facilitators – PCIFs) and GSK funded nurses (Shingles Vaccinator Nurses SVNs) via a third-party into SSP operated primary care practices to support with eligible patient search/identification, call/recall and delivery of shingles vaccinations in the Shingles National Immunisation Programme. Resource allocation will be worked out with the SSP to ensure that the most deprived practices in each area are prioritised as appropriate. Clinical review of eligible patients for vaccination will remain the responsibility of SSP practices.

A Summary of Outcomes Report will be published on the GSK website within six months of project completion.

Primary project objectives:

1. Reduce patient health inequalities and patient suffering from vaccine preventable diseases (shingles disease).
2. Increase the uptake of shingles vaccination in line with the NIP eligibility criteria in SSP practices.
3. Leave a sustained legacy of enhanced immunisation programme implementation by enhancing knowledge, capability, and effective ways of working.

Project Contribution:

The project will run for 7 months, from September 2026 to March 2027, and will involve a balance of contributions from all parties, with the pooling of skills, experience, and resources. Estimated costs outlined below:

GSK:

- £109,184.35 covering
 - £79,467.85 for the provision of PCIFs, SVNs and nurse leads
 - £29,716.50 on project management

SSP:

These contributions are not direct monetary contributions, but are a reflection of the estimated number of hours that will be required to implement the project, and the value of that time.



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- £100,115.96 covering
 - £68,307.75 on Clinical Workforce
 - £14,689.15 on Administrative Workforce
 - £ 774.06 on above practice-level organisation
 - £ 16,345 on estates and consumables

Intended benefits:

Patient:

- Increased protection from shingles disease, likely resulting in improved health outcomes through greater uptake of vaccination.
- Reduced health inequalities and reduced patient suffering from shingles disease.
- Fewer shingles cases and related complications, which could lead to fewer hospitalisations and management of chronic pain.
- Improved experience of the healthcare system through engaging in improved vaccination service provision.

SSP:

- Increased uptake of shingles disease vaccination in line with national guidance.
- Improved long-term capability to implement and deliver adult immunisation programmes.
- Reduced administrative burden on practice staff for implementing immunisation programmes.
- Reduced prevalence of shingles disease resulting in reduced healthcare utilisation in both primary care and any associated complications and hospitalisations.
- Share learnings across SSP organisations to improve NIP implementation best practice, leading to increased uptake.
- Transfer of knowledge to local practice administrative staff through training and upskilling from Primary Care Immunisation Facilitator and Shingles Vaccinator Nurse.
- Systems/frameworks and administrative solutions implemented for effective patient recall.
- Searches left on practice system after Immunisation Administrator 'placement' for practice staff to utilise.
- Increased patient satisfaction with practice provision of vaccinations.



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GSK:

- Demonstration of the effectiveness of Collaborative Working and implementation of vaccination programmes across areas of greatest need.
- Leave a legacy within SSP NHS practices of sustained successful implementation of the shingles immunisation programme, including:
 - Transfer of knowledge to SSP practice administrative and clinical staff through training and upskilling from the PCIF and SVN.
 - Administrative solutions for effective eligible patient recall for second dose.
 - Searches left on the practice system after PCIF 'placement' for practice staff to utilise.
 - Systems/frameworks in place for automated recall of patients.
- Increased uptake of the approved Shingles NIP and its approved guidelines.
- Increased delivery of UKHSA contracted volume of the shingles vaccine in the UK, for which GSK is the sole provider.
- Support GSK's commitment to being ambitious for patients.