



GSK Response to Assurance

Introduction

Data in the environment section of the 2013 CR Report were independently assured by Bureau Veritas. Read the full assurance statement [here](#) and our response below.

Response

We are pleased with Bureau Veritas' findings on GSK's progress in managing and reducing EHS impacts. We are committed to continue improving, with the ultimate goal of providing the most accurate EHS data to the public on our website. In 2014, we will continue to work toward improving our data accuracy with an emphasis on incorporating the recommendations provided by Bureau Veritas. The implementation of our new EHS global data management system, "EHS Central" will provide significant assistance in achieving that goal.

Our responses to specific areas recommended by Bureau Veritas for improvement are as follows:

- More than 2,100 employees in 11 countries have completed a driving program, which includes an interactive video of in-country driving hazards. Drivers are scored across various driving competencies. Pilot countries have signed up for 3 years. We will benchmark/compare year on year to determine whether incidents are decreased and risk profile improved. A targeted effort in the reorganisation of resources within Corporate EHS will be placed on reporting of occupational injuries and illnesses at smaller commercial sites.
- GSK is in the process of implementing a global data management, *EHS Central*, which will enhance the ease as well as the quality of the data reported. Based on an evaluation of the data reported and the natural yearly variation in indicators, especially energy, and waste, *EHS Central*, will report any variance greater than 120%. As our data collection with this system progresses, we will review variations with the goal of reducing this variance.
- Working with the new data management system, GSK will create a formal procedure for identifying data anomalies to ensure better visibility and auditability.